

# Supported Employment

Your one-stop shop for supported employment in York



## About us

**We're an enthusiastic team of Job Coaches with one shared goal - to get more people who want to work, into work.**

We work specifically with people who have learning disabilities, physical disabilities, autism and mental health needs. National statistics show that despite wanting to work, people in these groups are often squeezed out of the working world, despite really wanting to have a job. We want this to change.

## Our credentials

We blend a healthy dose of local knowledge and understanding with the high-level support you'd expect from being part of a national charity. United Response has over 45 years of experience helping people with disabilities and mental health needs live the lives they want.

## The benefits of work

Having a job, whether paid or voluntary, can make a world of difference to the people we support. Some of the benefits include:

- Increased confidence and self-esteem
- Improved independence (from travel skills to more financial freedom)
- A stronger sense of belonging
- The chance to meet new people and make lasting connections
- More positive mental health

## Our Supported Employment service is ideal for:

- People with learning disabilities, autism, physical disabilities or mental health needs
- People with very little or no experience of work
- People who want tailored support to find and keep a job that's right for them.

**United Response**  
Training, Employment & Community

## How does it work?

From the moment we're introduced to a new job-seeker we're thinking and planning ahead: where do they want to be and how can we help them get there?

We want to place people into jobs that let their natural talents shine, so they and their employer can see a long-term future. This means sitting down with each person on a 1:1 basis and guiding them through the soft skills they'll need to ace job interviews and understand the practical every day things they need to do their new job. We call this pre-employment training.

## What does pre-employment training cover?

- Support to improve job skills, hone interview techniques, build eye-catching CVs and write applications that stand out
- Job matching - this means learning about each job seeker's natural strengths and interests, and matching these to relevant, local vacancies
- Outlining personalised reasonable adjustments - sometimes it's only the most basic things that need to change to make work more accessible for everyone
- Access to Work applications
- Working together with families and carers
- Travel training, to make those Monday morning commutes less daunting

## Taking the next step: getting a job

Our ongoing support service can be the difference between success or failure in a new job. When a job offer comes in, we keep in close contact with the employer and new starter, answering any questions and giving some much needed reassurance in those early days.

We can support people through their training and inductions, help break down everyday work tasks using clear, systematic instructions and are always at the end of the phone should anyone need us.

## We've found people jobs in:

- Supermarkets
- Local coffee shops
- Retail
- Business Administration
- Healthcare
- Construction
- Computing and ICT
- Hairdressing and beauty
- Sport and leisure
- Hospitality

“  
It is really  
good and I  
got a job  
out of it!”



## Where can I find out more?

**For more information about the service we provide, our fees or to discuss a referral, please contact:**

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