

About us

United Response's Supported Employment services share one goal - to get more people who want to work, into work.

We work specifically with people who have learning disabilities, physical disabilities, autism and mental health needs. National statistics show that despite wanting to work, people in these groups are often squeezed out of the working world, despite really wanting to have a job. We want this to change.

Our credentials

Our Supported Employment services are dotted around the country and blend a healthy dose of local knowledge and understanding with the high-level support you'd expect from being part of a national charity. United Response has over 45 years of experience helping people with disabilities and mental health needs live the lives they want.

The benefits of work

Having a job, whether paid or voluntary, can make a world of difference to the people we support. Some of the benefits include:

- Increased confidence and self-esteem
- Improved independence (from travel skills to more financial freedom)
- A stronger sense of belonging
- The chance to meet new people and make lasting connections
- More positive mental health

Our Supported Employment services are ideal for:

- People with learning disabilities, autism, physical disabilities or mental health needs
- People with very little or no experience of work
- People who want tailored support to find and keep a job that's right for them.



How does it work?

From the moment we're introduced to a new jobseeker we are planning ahead: where do they want to be and how can we help get them there?

We place people into jobs, so they and their employer have a long-term future. This means we need to understand the skills the jobseeker has so we can match them to jobs. We speak to employers and help them see the skills our jobseekers have. We also help employers create roles for our jobseekers whilst having a genuine business need.

We also help people understand the practical everyday things they need to know in order to find the perfect job. We call this pre-employment training and support.

What does pre-employment training cover?

- Support to improve job skills, hone interview techniques, build eye-catching CVs and write applications that stand out
- Job matching this means learning about each job seeker's natural strengths and interests, and matching these to relevant, local vacancies
- Outlining personalised reasonable adjustments sometimes it's only the most basic things that need to change to make work more accessible for everyone
- Access to Work applications
- Working together with families and carers
- Travel training, to make those Monday morning commutes less daunting

Taking the next step: getting a job

Our ongoing support service enables success in a new job. When the job starts, a job coach will support the person and employer throughout the process. A job coach will train and support the person to learn new skills required and help understand roles and responsibilities. We can support through training and inductions, help breakdown everyday work tasks using clear, systematic instruction. We work with the employer so they can support the person when the job coach is no longer needed. But, we are always available to offer more support.

We've found people jobs in:

- Supermarkets
- Local coffee shops
- Retail
- BusinessAdministration
- Healthcare
- Construction
- Computing and ICT
- Hairdressing and beauty
- Sport and leisure
- Hospitality



Where can I find out more?

For more information about the service we provide, our fees or to discuss a referral, please contact:

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